



SENSITRON QUALITY POLICY

Vision

Be recognized as the best company in Customer-driven experience in gas detection.

Mission

For the safety of people and environments: We don't compromise.

Sensitron's Vision and Mission guide the company towards **sustainable, innovative and responsible** growth, placing the safety of people and environments, product quality and customer satisfaction at the heart of its activities.

To achieve these objectives, Sensitron is committed to:

- **Ensuring quality and compliance**, by designing and manufacturing products and delivering services that comply with applicable legal and regulatory requirements, as well as with customer needs;
- **Putting the customer at the center**, by listening to their needs and continuously improving products, services and Customer Experience;
- **Valuing people**, by promoting competence, training, engagement, accountability, inclusion and collaboration;
- **Pursuing continuous improvement**, through measurable objectives, process monitoring and the reduction of waste, inefficiencies and defects;
- **Developing reliable relationships with suppliers and subcontractors**, based on quality, transparency and collaboration;
- **Promoting innovation and emerging technologies**, such as artificial intelligence, data analytics, automation and digitalization, by assessing their benefits, risks, security and compliance, while maintaining appropriate human oversight;
- **Acting according to principles of ethics and integrity**, ensuring fairness, transparency, respect for people and compliance with laws, while combating any form of behavior that is inconsistent with the company's values;
- **Pursuing sustainability**, through the responsible use of resources, the reduction of environmental impacts, and attention to economic, social and environmental aspects;
- **Ensuring occupational health and safety**, by promoting risk prevention and awareness among employees and collaborators;
- **Monitoring changes in the regulatory**, technological and market environment, adapting processes, skills, products and company objectives accordingly.

Management is committed to ensuring that this Policy is **known, shared and implemented** by all employees and collaborators, providing the resources necessary to achieve the established objectives and reviewing it periodically to verify its continued suitability and effectiveness.

Sensitron promotes a corporate culture founded on **quality, safety, ethics, sustainability and innovation**, in line with its Mission:

For the safety of people and environments: We don't compromise.

Cornaredo, 05/10/2026

La Direzione